

DEAR FCC

I AM NOT HAPPY WITH D-LINK 1000 BECAUSE I HAVE TO USE AN IP NUMBER TO CALL THOSE WHO USE A SORENSON UNIT. AND I CAN'T REACH SOME OF THEM BECAUSE THEY DONT KNOW ABOUT CHANGING IP NUMBERS. THE IP NUMBERS ARE CHANGED AUTOMATICALLY WHENEVER THEIR COMPUTERS ARE "DOWN".

SOME PEOPLE PAY VARYING SERVICE RATES FOR A STRATIC IP NUMBER. SOME PAY \$10 A MONTH AND MY RATE IS CURRENTLY \$6 PER MONTH. IT WOULD BE BETTER IF ALL VP USERS HAVE A PHONE NUMBER THAT DOESN'T CHANGE.

WITH THE SORENSON VIDEOPHONE, I HAVE TO USE A SORENSON VRS AND HAVE TO WAIT AND WAIT FOR AN INTERPRETER TO ANSWER. HOVRS, ATT, SPRINT, HAMILTON VRS SERVICES ANSWER FASTER THAN THE SORENSON AND THE SORENSON UNIT WILL NOT LET ME CALL THE OTHER SERVICE VRS.